

Homecare Agency Notes

Agency: _____ Phone: _____

Date: _____ Name: _____ Title: _____

How do you rate the answering system?

How long has the agency been in business?

Is the agency a franchise?

Are there people with a good medical background available?

How many caregivers does the agency employ?

Are the caregivers employees or independent contractors?

Are caregivers insured and bonded?

What kind of training and/or experience is required of caregivers?

What does the agency charge?

Good after-hours support?

How much notice does the agency need to set up care?

Do they bill insurance companies directly?

Does the person seem knowledgeable?

Does person seem professional, kind, and interested in your situation?

Other comments: